

Report to	Malmesbury Area Board
Date of Meeting	4 March 2015
Title of Report	Malmesbury Community Issues Update

Purpose of Report

To provide an update about Community Issues and invite members of the Area Board to:

1. Note the progress in dealing with issues.
2. Close 11 issues
3. Refer 6 new issues to the Community Area Transport Group (CATG).

1. Background

- 1.1. One of the key roles of the area board is to help local people find solutions to things that are complex or non-routine which affect the community as a whole; not simply a few individuals.
- 1.2. The majority of routine problems can be dealt with by the council faster through direct contact and to help local people do this, the section of the area board web page has been updated to allow logging of simple issues direct with a person who can help them e.g. [Lost and stray dogs](#) and [Common road and highway problems](#).
- 1.3. All parish councils should be in regular contact with the Highways Community Coordinator and all highways issues should be discussed with him first.
- 1.4. The online area board community issues system should be used when the parish/town council has been unable to solve the matter through normal channels with Wiltshire council and its partners and/or where an issue is causing widespread concern in the community. Please report it to the Malmesbury area board via the [online community issue form](#).
- 1.5. At the time of writing (17/2/2015), a total of 205 community issues have been received, of which 161 have been closed and 44 are currently in progress.

Background documents used in the preparation of this report	Malmesbury community issues online at: http://portal.wiltshire.gov.uk/area_board/areaboard_issues_search.php?issue_location_in=Malmesbury http://www.wiltshire.gov.uk/council/areaboards.htm
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2. Main Considerations & Officer Recommendations

2.1. Progress of Issues

- 2.1.1. The progress of issues is outlined in Appendix 1. More detailed information is readily available to councillors and members of the public via [the area board website](#)
- 2.1.2. It should be noted that for the last year virtually all issues received from the community have been road safety related, the majority of which have been referred to the Malmesbury CATG. This is adding to the workload of the highways team. Councillors may wish to consider limiting referrals to CATG, or ask CATG to prioritise the issues; or maybe both. Whichever approach is adopted, it is likely that the community will have to wait longer for issues to be considered and resolved.

2.2. Closure of Issues

- 2.2.1. It is recommended that the following issues are closed (emboldened in Appendix 1).
- **Issues 3851, 3846 & 3823** - largely concern HGV on Callow Hill Brinkworth. This matter has been referred directly to be considered for a formal assessment against Wiltshire's Freight Assessment and Priority Mechanism (FAPM) process. Data from 2013 may be able to be used; alternatively data will be collected this autumn as Callow Hill will be shortly closed for bridge works.
 - **Issue 3651** - Bus shelter request at Dauntsey St James – as the petitioner has failed to approach the parish council. The matter appears to be for an individual rather than the community.
 - **Issue 3221** - Request for pavement in Charlton – the parish council have decided not to proceed.
 - **Issue 3226** - Dark Lane/Bristol Street Junction concerns – the matter having been resolved.
 - **Issues 3453, 3455, 3457 & 3505** – Parking in Burnivale – Some lining has been undertaken and the remainder is scheduled.
 - **Issue 3574** – No Through Road sign requested for Reeds Farm – matter referred to relevant department.

2.3. Referral to CATG

- 2.3.1. New issues recommended to be referred to CATG, are shown *in italics* in Appendix 1 and are as follows:
- **Issue 3845** – Speeding on Callow Hill, Brinkworth.
 - **Issue 3800** - Road safety concerns Whychurch Hill.

- **Issue 3761** – Pedestrians crossing the road needed on B4696 (Thames Path).
- **Issue 3754** - Perceived speeding Ashton Keynes Road, Minety.
- **Issue 3878** - Road safety on High Road Ashton Keynes
- **Issue 3879** - Pedestrian safety, Station Road, Minety

3. Environmental & Community Implications

3.1. Addressing community issues contribute to the improvement of community wellbeing in the area, the extent and specifics of which will be dependent upon the individual issue.

4. Financial Implications

4.1. There are no specific financial implications related to this report.

5. Legal Implications

5.1. There are no specific legal implications related to this report.

6. HR Implications

6.1. There are no specific HR implications related to this report.

7. Equality and Inclusion Implications

7.1 The opportunity to raise Community Issues enables individuals, voluntary and community groups, town and parish councils an equal opportunity to identify and seek assistance to address problematic issues.

Appendices:	Appendix 1 Update of Malmesbury Area Board Community Issues 4 March 2015.
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No unpublished documents have been relied upon in the preparation of this report.

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